

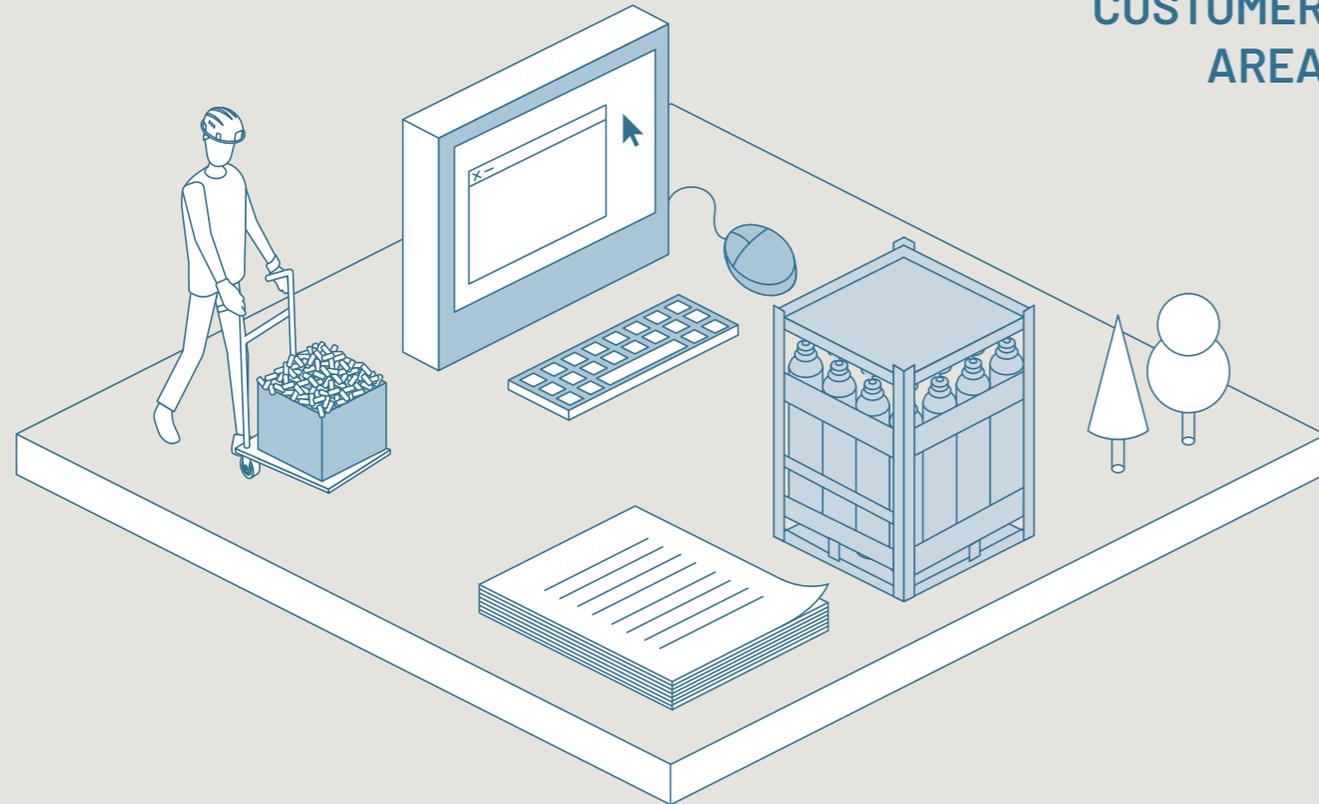
PLACING DRY ICE ORDERS ONLINE

A step-by-step guide





CUSTOMER AREA



Dear Valued Customer,

Re. Introducing a new simple way to placing dry ice orders.

These instructions are to let you know that we have introduced a simplified way to placing orders using a secure 'Customer login' via a link through our dry ice webshop.

<https://uk.dryicewebshop.nippongases.com/login>

Direct login has many benefits; see all the registered products linked to your account in one location, use your existing commercial terms, check out faster, access to use more than one delivery address, view orders online and much, much more.

We invite and encourage you to start taking advantage of this new service as from 1st April. You will also see additional services included over the coming weeks, such as automated tracking and notification services from order placement to your chosen delivery location.

Please find a 'step-by-step' guide attached to assist you with your initial login.

We very much look forward to seeing and serving you online!





STEP 1.

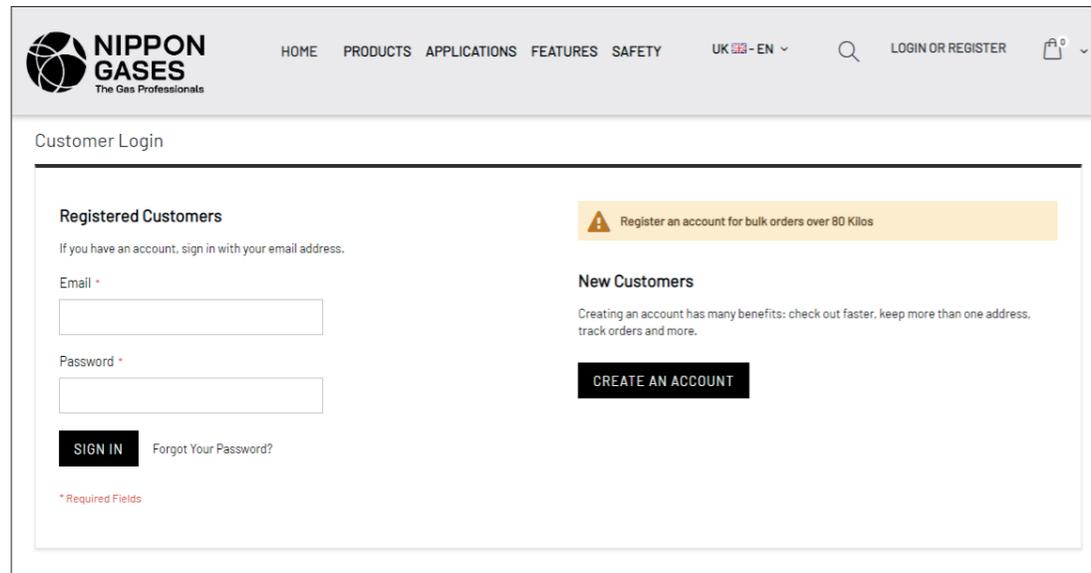
Please use the following link to access the Nippon Gases Dry Ice Customer LOGIN page.
<https://uk.dryicewebshop.nippongases.com/login>

Here you can register a link to your existing Customer account for simple order placement of dry ice online.

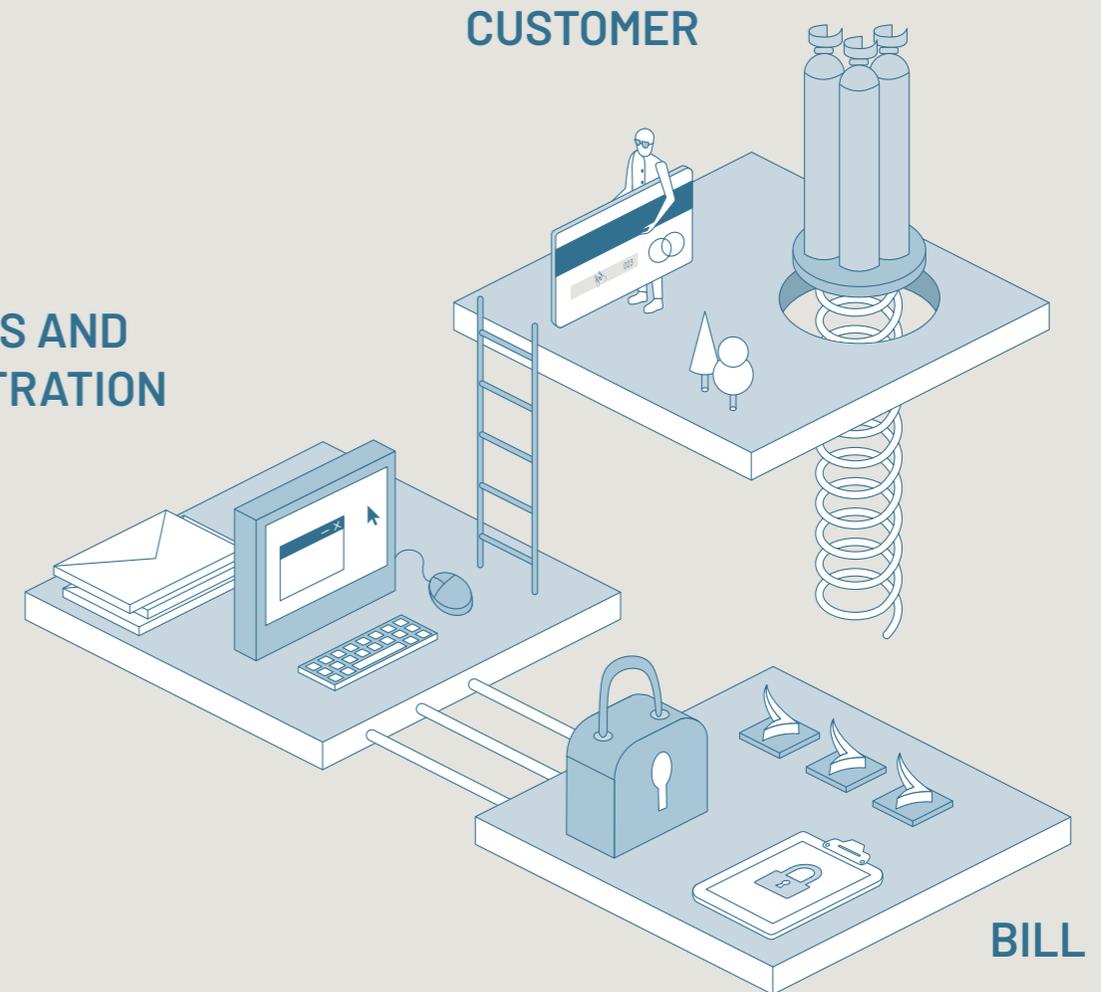
Please select 'Create an Account' on the Customer login page when logging on for the first time, (this is a one-time step).

Following successful set up you can simply login as a registered customer.

CREATE AN ACCOUNT



ACCESS AND REGISTRATION





STEP 2.

Please enter your 'PERSONAL INFORMATION' details:

Please enter your Customer Information Reference' details.

- SAP Customer Code
- SAP Customer Email

If you are unable to remember the company email address used when your business first registered for an account with Nippon Gases, please request assistance at:
dryiceimm.uk@nippongases.com

STEP 3.

The online webshop system is then automatically updated to link directly with your existing Customer account information.



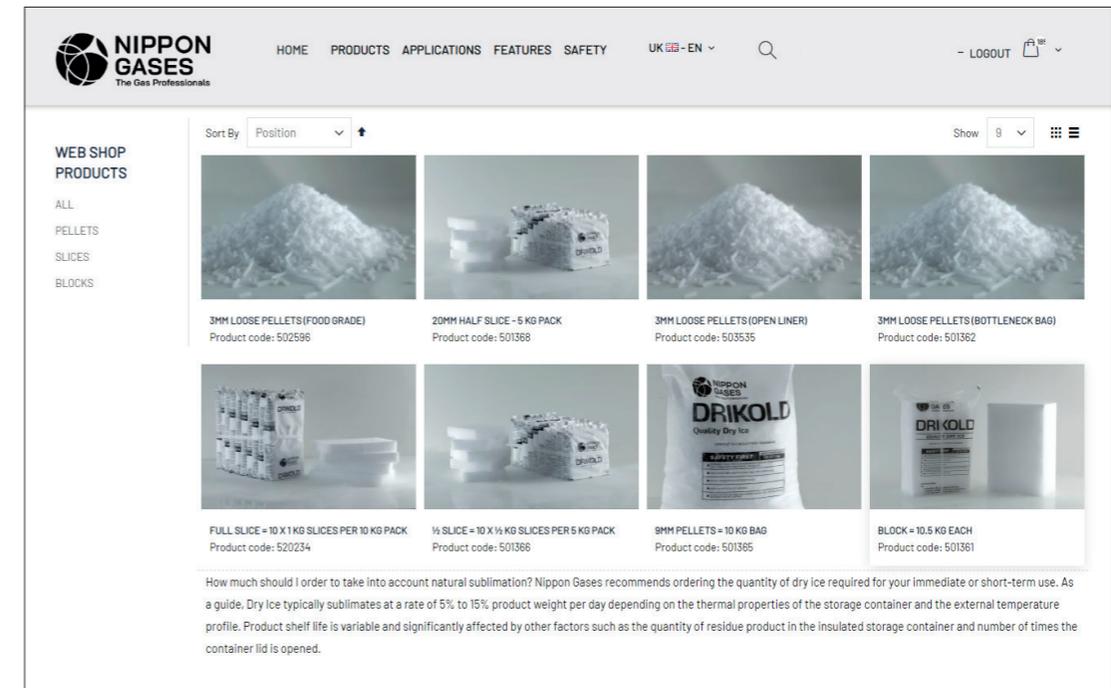
STEP 4.

Once your account is successfully linked you can commence placing orders by selecting 'PRODUCTS'



STEP 5.

All the products that are registered against your account will be displayed for order selection.

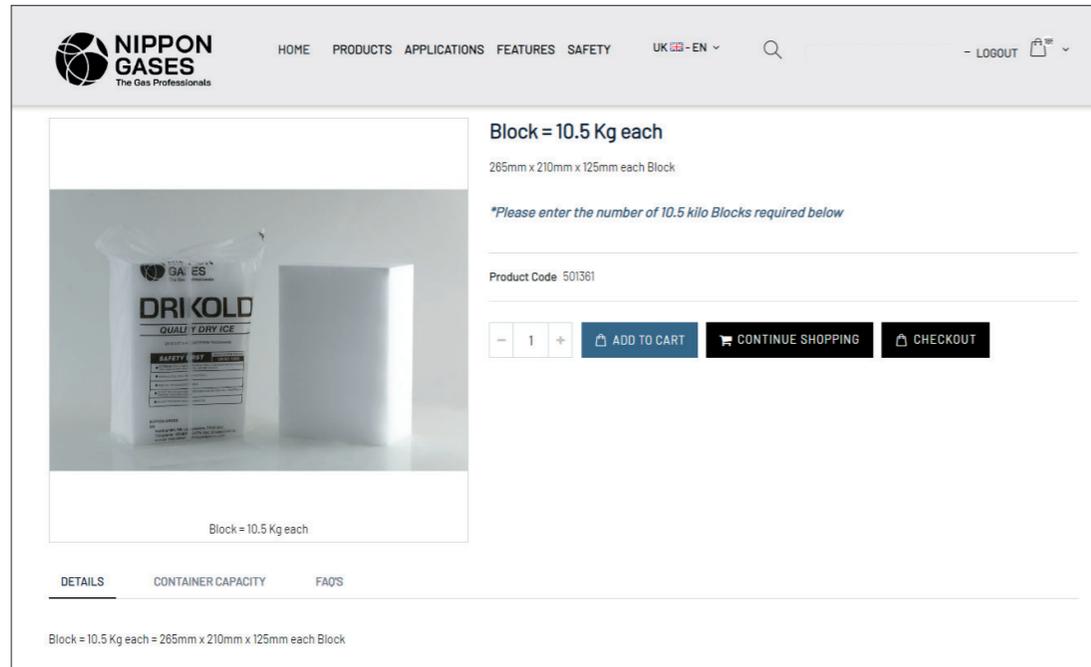




STEP 6.

Please select the product to be ordered together with the quantity required.

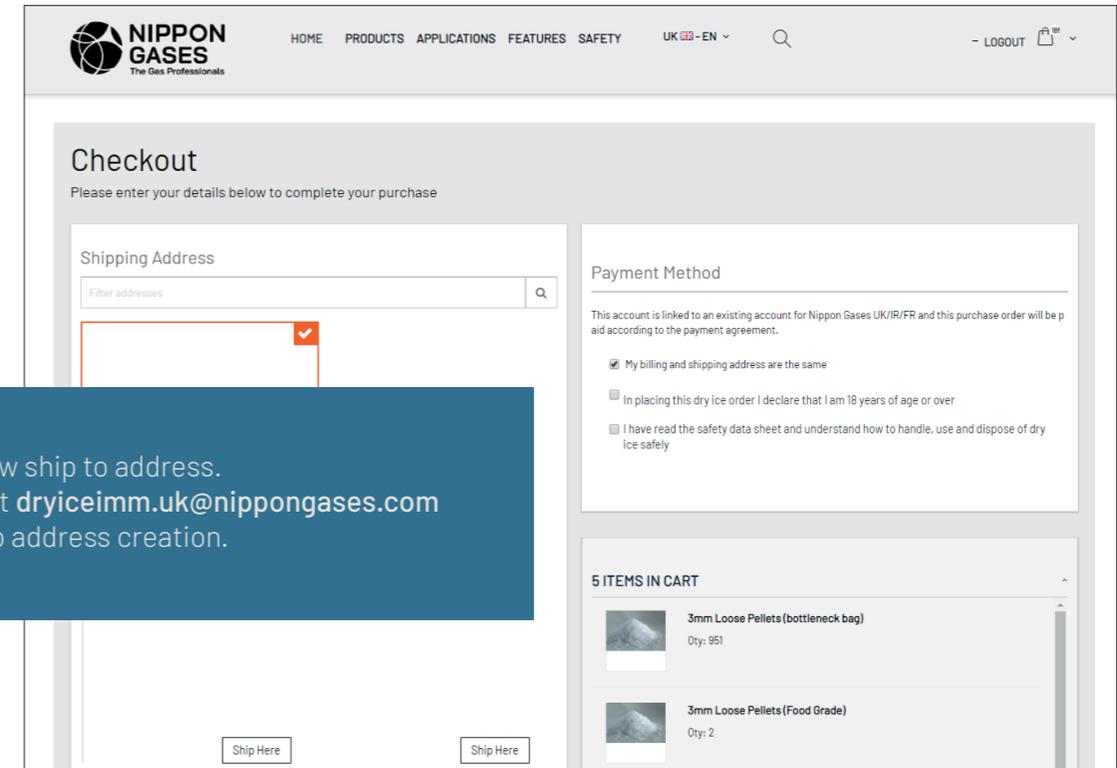
You then have the option to CONTINUE SHOPPING to the same delivery address or CHECKOUT.



STEP 7.

Please select the delivery address that is linked to your account.

You will need to click the check boxes to confirm age responsibility and safety before proceeding.





STEP 8.

Please select your required delivery date and time.

Please note that orders placed after 11am will not be delivered the next working day.

Please note that special timed delivery requests incur additional charges to your standard account delivery rates.

- **Between 8am - 5.30pm (standard delivery)** • **By 10:30 am** • **By 12 noon**

Should you require a timed 'by 10:30' or 'by 12 noon' service, please add request details within the delivery comments box.

The screenshot shows a checkout form with the following elements:

- Zip/Postal Code:** An empty text input field.
- Phone Number:** An empty text input field with a help icon.
- Calendar:** A date picker showing April 2020. The 3rd is highlighted in yellow. A note says "By 12 noon service".
- Buttons:** "CONTINUE SHOPPING" (black) and "PLACE ORDER" (green).
- Message:** "Webshop orders placed before 11 am (Mon to Fri) will be delivered on the next working day, (excluding Public Holidays)." with a shopping cart icon.
- Delivery Comments:** A large text area with a placeholder "Please specify the PO number".
- Date:** A field showing "2020-04-03".

STEP 9.

Following successful placement of your order, confirmation of the order details are then shown.

The screenshot shows the order confirmation page with the following details:

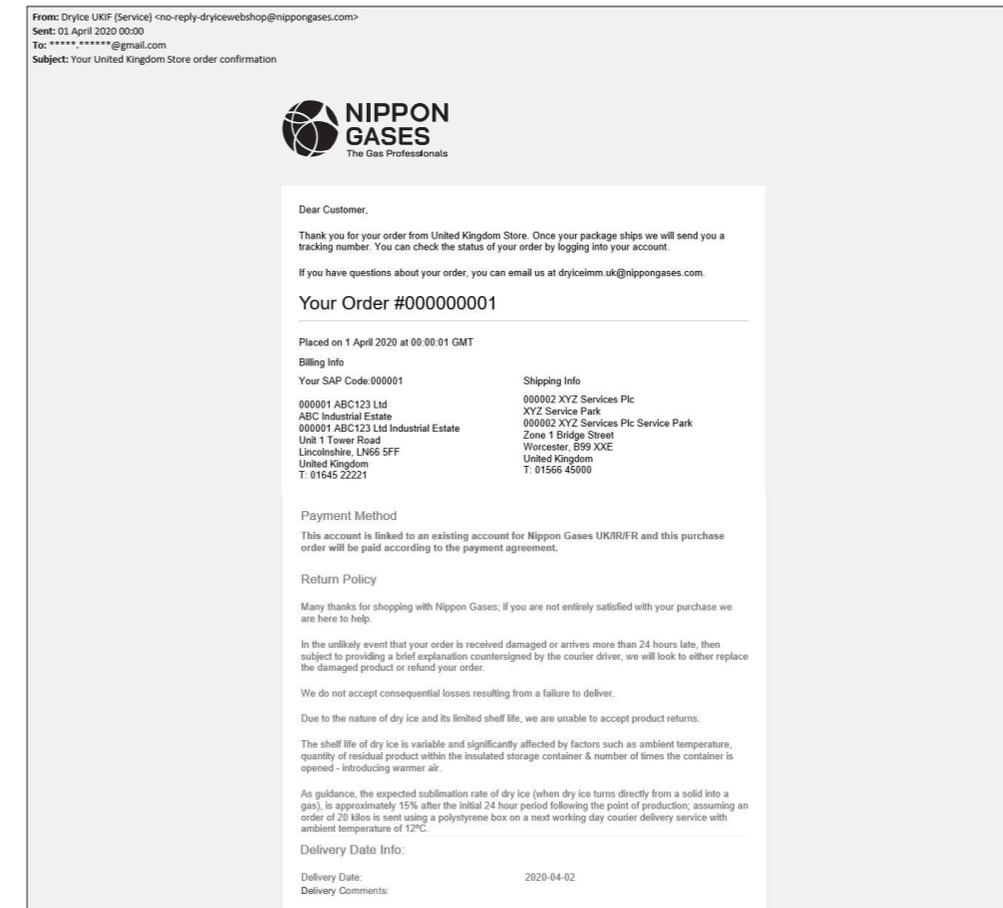
- Header:** NIPPON GASES logo, navigation menu (HOME, PRODUCTS, APPLICATIONS, FEATURES, SAFETY), language (UK - EN), search icon, and logout button.
- Order Confirmation:** "Your order number is: 000000181." and "We'll email you an order confirmation with details and tracking info."
- Order details:** "Order Date: 1 April 2020"
- Shipping Address:**
 - Cash & Credit Card AAA Default
 - 275010 Cash & Credit Card AAA
 - Immingham AAA
 - uk AAA, DN40 2NT
 - United Kingdom
 - T: 01469 554775
- Billing Address:**
 - Cash & Credit Card AAA Default
 - 275010 Cash & Credit Card AAA
 - Immingham AAA
 - uk AAA, DN40 2NT
 - United Kingdom
 - T: 01469 554775
- Payment Method:** "This account is linked to an existing account for Nippon Gases UK/IR/FR and this purchase order will be paid according to the payment agreement."



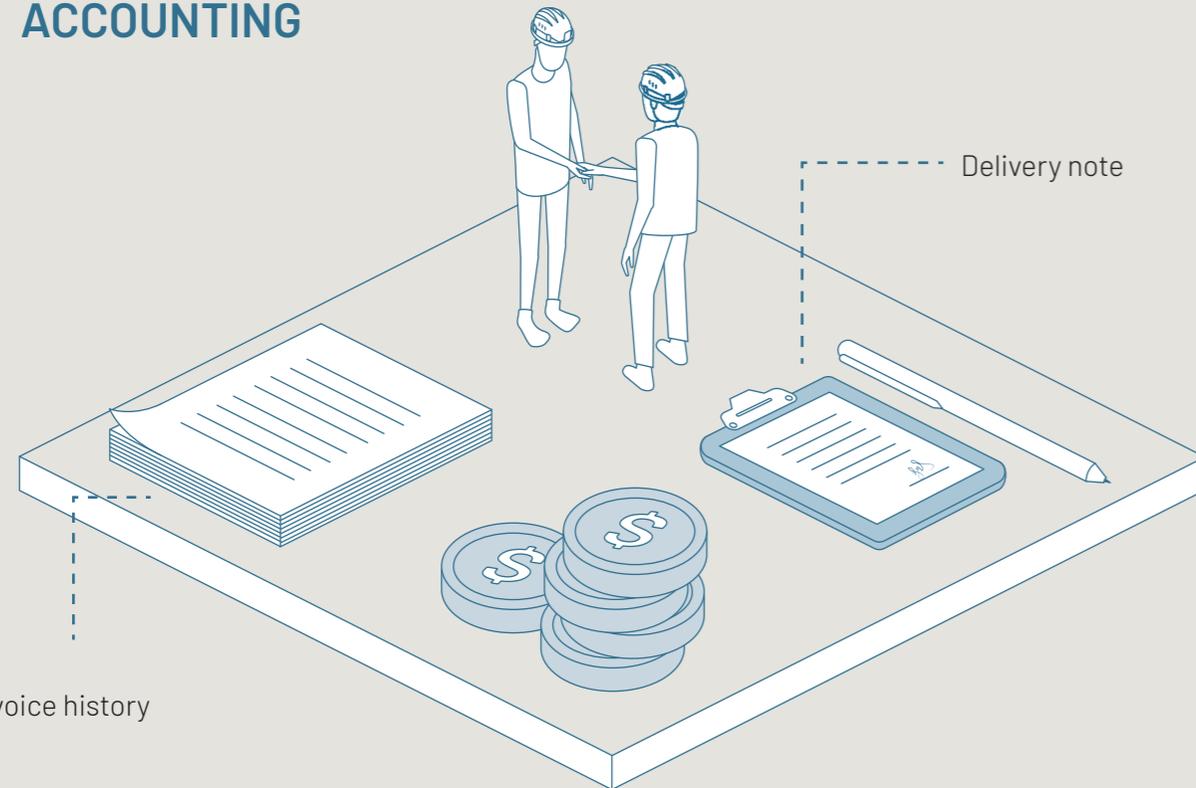


STEP 10.

An order confirmation email is sent to your registered inbox confirming the order has been placed.



ACCOUNTING





**NIPPON
GASES**
The Gas Professionals

nippongases.uk

